



# General Data Protection Regulation 2018

## Privacy notice

### Who we are

Pensteel is the oldest supplier of IBCs here in the UK, we started Schütz UK Ltd here way back in 1980, and became the Finncont agent and distributor of heavy duty IBCs in 1988, since then we have supplied thousands of IBCs to companies both large and small, along with spares, adaptors, bunds and drums.

At Pensteel Limited, we are committed to maintaining the trust and confidence of our visitors to our web site. In particular, we want you to know that Pensteel is not in the business of selling, renting or trading email lists with other companies and businesses for marketing purposes. We don't like it when companies do it to us, so we will not do it to you. In this Privacy Policy, we've provided information on when and why we collect your personal information, how we use it, and how we keep it secure.

### Types of data we collect

For your piece of mind we do not collect website Cookies

### Google Analytics

When someone visits [www.pensteel.co.uk](http://www.pensteel.co.uk) we use a third party service, Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of our website. This information is only processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website.

### Mailing Lists

If you wish to receive our e- newsletter or special offers notice, you can sign up on our website (under contact us). As part of the registration process for our e-newsletter, we collect personal information. We use that information for a couple of reasons: to tell you about stuff you've asked us to tell you about; to contact you if we need to obtain or provide additional information; to check our records are right and to check every now and then that you're happy and satisfied. We don't rent or trade email lists with other organisations and businesses.

We use a third-party provider, MailChimp, to deliver special offers. We gather statistics around email opening and clicks using industry standard technologies to help us monitor and improve our web service. For more information, please see [MailChimp's privacy notice](#). You can unsubscribe to general mailings at any time of the day or night by emailing our data protection officer Richard Edwards ([sales@pensteel.co.uk](mailto:sales@pensteel.co.uk)).



*Providing Solutions for Solutions*

## **Purchasing Data**

When you purchase merchandise through Pensteel.co.uk, your name, address data, email and contact number will be stored in our server. You may, of course, purchase IBCs, Drums, Bund and Spares in person without supplying the aforementioned personal data. Please be assured that we do not share your personal details with any other company+

## **Third Parties**

We do not share personal information with other organisations or companies.  
We will not share sensitive information or your payment details.+

## **Access to your personal information**

You are entitled to view, amend, or delete the personal information that we hold. Email your request to our data protection officer Richard Edwards at sales@pensteel.co.uk

## **Changes to this Privacy Notice**

We review our privacy policy every 6 months, and encourage any feedback from you, our customer.

Pensteel Limited  
Unit 21 Seax Court  
Southfields Business Park  
Basildon, Essex. SS15 6SL  
Tel: 01268 545127  
Fax: 01268 545188  
Email: sales@pensteel.co.uk