



The Pensteel Range of Composite IBCs

The Schütz "Ticket" Collection Service



# *"The Ticket" Collection Service*

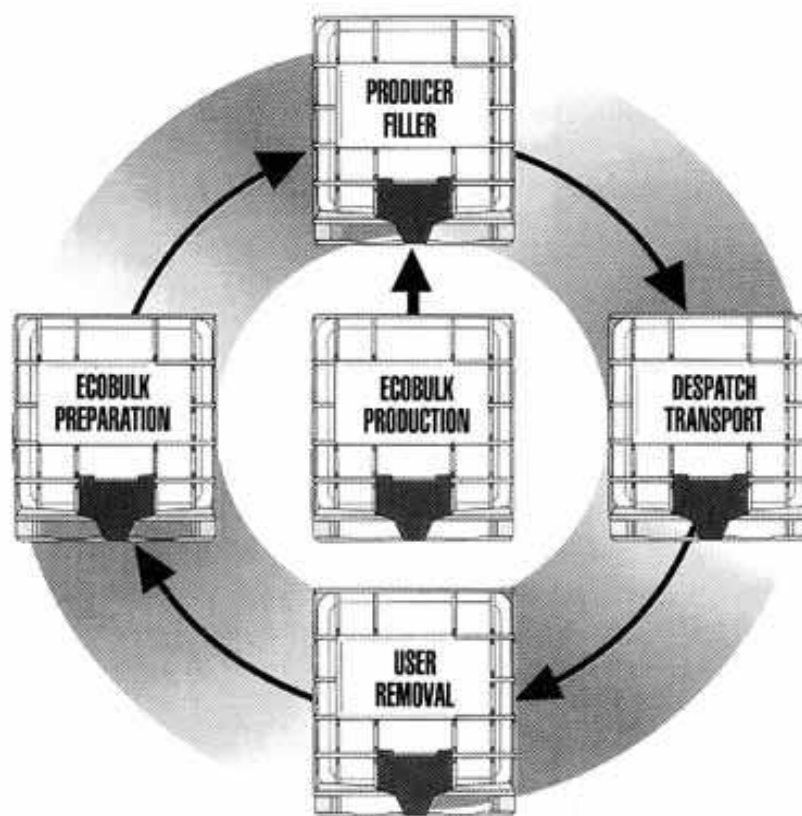
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## The Pensteel Range of Composite IBCs

### The Schütz "Ticket" Collection Service

#### The Ticket



#### Introduction

Schütz Werke of Germany have for many years been regarded throughout the packaging industry as the leading innovator of new products combined with the strictest ecological considerations.

In 1994, ahead of all other IBC manufacturers, Schütz introduced a European wide "EURO-TICKET system" for the collection of empty IBC's - no longer would a Schütz IBC user be left with unwanted packaging on his hands.

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### The Schütz "Ticket" Collection Service

Since the 1994 introduction much has changed. The Euro-ticket system has grown to include Scandinavia and the USA. The now re-named "TICKET" is providing Schütz customers with the most comprehensive and efficient IBC collection service available worldwide.

Whether you are a current Pensteel /Schütz customer or a prospective Pensteel/ Schütz customer we ask that you familiarise yourself with details of how this collection service works, so that you can get the best out of your relationship with the Schütz organisation and its UK agent Pensteel Ltd.

#### What is "The TICKET!"

The image shows a detailed form for Schütz Container Service. At the top, it features the Schütz logo and the text "SCHÜTZ CONTAINER SERVICE". Below this, there are several sections for data entry, including fields for container type (e.g., 1150, 1000, 1000, 1000), quantity, and other details. The form is divided into multiple rows and columns, with some sections highlighted in red. At the bottom, there is contact information for Schütz Werke GmbH & Co. KG, including phone and fax numbers for Europe, France, Spain, and North America.

The TICKET guarantees the disposal of all IBC's. It also enables the user to have a refurbished container at a lower cost to that of a new IBC. This includes a new bottle replacement of all parts which have been in contact with the product, such as caps and valves.

#### How does it work?

Every Schütz IBC covered under the ticket scheme will have, locked into a specially designed pocket on the IBC identification plate a TICKET. This is easily access and clearly visible.

Once the IBC has been used and fully emptied, the user removes the ticket from the pocket and fills in the details required (although every IBC has a ticket, only one ticket is required for multiple IBC's), once all the details have been filled in the user faxes the ticket to appropriate Schütz data location:

For UK - fax number: 01909 478864  
For Europe - fax number: 49 + 2626-77307

Once these details are received at the appropriate location, transport is then organised to collect the redundant IBC's within the next 30 working days.

#### What does it Cost?

**Nothing!**

Throughout most of Europe, even the collection of IBCs is free.

Finland and Scandinavia there are some charges, but they are minimal. (See below)

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### The Schütz "Ticket" Collection Service

#### Who Benefits?

##### We all do!

##### Your customer benefits

IBCs will not take up space for any length of time, in no more than 30 working days the empty Schütz containers will be removed.

##### You, our customer benefits

Even if you have never purchase a new IBC from us, you may still purchase a "refurbished" IBC from either Pensteel or Schütz, these containers, once inspected for cage integrity, are fitted with new bottles, inlet caps and valves,, and each IBC is then supplied with a new UN number.

##### Schütz benefits

The HDPE bottle is cut down into sections and is recycled into appropriate products wherever possible. The metal frame is refurbished to a standard, technically as new, and is then re-used in the Schütz IBC refurbishing programme.

##### The environment benefits

The Schütz EURO-TICKET ensures that all materials essential to the manufacture of IBCs, wherever possible, are reclaimed and recycled, fulfilling all current legislation and ecological considerations.

##### What do I have to do?

Have credit terms with the Schütz Organisation or Pensteel its UK distributor

Ensure that your customer (end user) is fully aware of his obligations under the system:

- All IBCs are fully emptied of product (*This is a requirement of the 1996 Special Waste Regulations and part of the Environmental Protection Act 1990*).
- Top Caps and outlet Caps are replaced after use.
- The IBC is in good condition
- All details on the EURO-TICKET are accurate
- Collections details are faxed to the correct Schütz data location
- User is aware that the collection period is 30 working days

For further details of this service and related after sales services please contact Pensteel Ltd.

#### IBC Collection Details Scandinavia and Finland

Although the EURO-TICKET is a free service in most European Countries, in Scandinavia and Finland there is a charge for the Collection of less than four IBC's.

End users of IBCs, wishing to dispose of their empty containers are invited to complete the TICKET in the usual way. Shortly thereafter they will be contacted and advised of the charge to take their IBCs to their nearest collection point see map on Pensteel website

If the quantity of IBCs at any single end user's location exceeds three units, then the service will revert to a door-to-door free collection service.

#### Scrap or Collapsed IBCs

The TICKET collection service is not designed to be a disposal service for scrap or collapsed IBC's.  
**Containers returned in this condition will be subject to a disposal charge**

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